1 2	NGC 17-09  STATE OF NEVADA  RECEIVED/FILED  FEB 6 2018  NEVADA GAMING COMMISSION CARSON CITY, NEVADA
3	BEFORE THE NEVADA GAMING COMMISSION
$\begin{bmatrix} 4 \\ 5 \end{bmatrix}$	NEVADA GAMING CONTROL BOARD, )
6	) Complainant, )
7	) vs.
8	) <u>COMPLAINT</u> NORTHUMBERLAND LMG
9	CORPORATION, dba SKYLINE CASINO,)
10	Respondent. )
11	)
12	The State of Nevada, on relation of its NEVADA GAMING CONTROL BOARD
13	(BOARD), Complainant herein, by and through its counsel, ADAM PAUL LAXALT,
14	Attorney General, by JOHN S. MICHELA, Senior Deputy Attorney General, hereby files
15	this Complaint for disciplinary action against NORTHUMBERLAND LMG
16	CORPORATION, dba SKYLINE CASINO (RESPONDENT), pursuant to Nevada Revised
17	Statute (NRS) 463.310(2) and alleges as follows:
18	JURISDICTION
19	1. Complainant, BOARD, is an administrative agency of the State of Nevada duly
20	organized and existing under and by virtue of Chapter 463 of NRS and is charged with
21	the administration and enforcement of the gaming laws of this state as set forth in Title
22	41 of NRS and the Regulations of the Nevada Gaming Commission.
23	2. RESPONDENT, located at 1741 North Boulder Highway, Henderson, Nevada,
24	is organized under the laws of Nevada and holds a nonrestricted gaming license.
25	RELEVANT LAW
26	3. The Nevada Legislature has declared under NRS 463.0129(1) that:
27	(a) The gaming industry is vitally important to the economy of the State and the general welfare of the
28	inhabitants.(b) The continued growth and success of gaming is

dependent upon public confidence and trust that licensed gaming and the manufacture, sale and distribution of gaming devices and associated equipment are conducted honestly and competitively, that establishments which hold restricted and nonrestricted licenses where gaming is conducted and where gambling devices are operated do not unduly impact the quality of life enjoyed by residents of the surrounding neighborhoods, that the rights of the creditors of licensees are protected and that gaming is free from criminal and corruptive elements.

(c) Public confidence and trust can only be maintained by strict regulation of all persons, locations, practices, associations and activities related to the operation of licensed gaming establishments, the manufacture, sale or distribution of gaming devices and associated equipment and the operation of intercasino linked systems.

NRS 463.0129(1)(a), (b) and (c).

- 4. The Nevada Gaming Commission has full and absolute power and authority to limit, condition, restrict, revoke or suspend any license, or fine any person licensed, for any cause deemed reasonable. See NRS 463.1405(4).
- 5. The Nevada Gaming Commission may also place "such conditions as it may deem necessary in the public interest upon any registration, finding of suitability or approval for which application has been made." NRS 463.220(3).
- 6. The BOARD is authorized to observe the conduct of licensees in order to ensure that the gaming operations are not being conducted in an unsuitable manner. *See* NRS 463.1405(1).
- 7. This continuing obligation is repeated in Nevada Gaming Commission Regulation 5.040, which provides as follows:

A gaming license is a revocable privilege, and no holder thereof shall be deemed to have acquired any vested rights therein or thereunder. The burden of proving his qualifications to hold any license rests at all times on the licensee. The board is charged by law with the duty of observing the conduct of all licensees to the end that licenses shall not be held by unqualified or disqualified persons or unsuitable persons or persons whose operations are conducted in an unsuitable manner.

Nev. Gaming Comm'n Reg. 5.040.

8. Nevada Gaming Commission Regulation 5.010 provides as follows:

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1. It is the policy of the commission and the board to require that all establishments wherein gaming is conducted in this state be operated in a manner suitable to protect the public health, safety, morals, good order and general welfare of the inhabitants of the State of Nevada.

2. Responsibility for the employment and maintenance of suitable methods of operation rests with the licensee, and willful or persistent use or toleration of methods of operation deemed unsuitable will constitute grounds for license revocation or other disciplinary action.

Nev. Gaming Comm'n Reg. 5.010.

9. Nevada Gaming Commission Regulation 5.011 states, in relevant part, as follows:

> The board and the commission deem any activity on the part of any licensee, his agents or employees, that is inimical to the public health, safety, morals, good order and general welfare of the people of the State of Nevada, or that would reflect or tend to reflect discredit upon the State of Nevada or the gaming industry, to be an unsuitable method of operation and shall be grounds for disciplinary action by the board and the commission in accordance with the Nevada Gaming Control Act and the regulations of the board and the commission. Without limiting the generality of the foregoing, the following acts or omissions may be determined to be unsuitable methods of operation:

- 1. Failure to exercise discretion and sound judgment to prevent incidents which might reflect on the repute of the State of Nevada and act as a detriment to the development of the industry.
- 8. Failure to comply with or make provision for compliance with all federal, state and local laws and regulations and with all commission approved conditions and limitations pertaining to the operations of a licensed establishment including, without limiting the generality of the foregoing, payment of all license fees, withholding any payroll taxes, liquor and entertainment taxes and antitrust and monopoly statutes.

10. Failure to conduct gaming operations in accordance with proper standards of custom, decorum and decency, or permit any type of conduct in the gaming establishment which reflects or tends to reflect on the repute of the State of Nevada and act as a detriment to the gaming industry.

Nev. Gaming Comm'n Reg. 5.011 (1), (8), and (10).

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2. A person may not be employed as a gaming employee unless the person is temporarily registered or registered as a gaming employee pursuant to this section. An applicant for registration or renewal of registration as a gaming employee must file an application for registration or renewal of registration with the Board. Whenever a registered gaming employee, whose registration has not expired, has not been objected to by the Board, or has not been suspended or revoked becomes employed as a gaming employee at another or additional gaming establishment, the registered gaming employee must file a change of employment notice within 10 calendar days with the Board. The application for registration and change of employment notice must be filed through the licensee for whom the applicant will commence or continue working as a gaming employee, unless otherwise filed with the Board as prescribed by regulation of the Commission.

7. Except as otherwise prescribed by regulation of the Commission, an applicant for registration or renewal of registration as a gaming employee is deemed temporarily registered as a gaming employee as of the date a complete application for registration or renewal of registration is submitted to the licensee for which the applicant will commence or continue working as a gaming employee. Unless objected to by the Board or suspended or revoked, the initial registration of an applicant as a gaming employee expires 5 years after the date employment commences with the applicable licensee. Any subsequent renewal of registration as a gaming employee, unless objected to by the Board or suspended or revoked, expires 5 years after the expiration date of the most recent registration or renewal of registration of the gaming employee.

NRS 463.335 (2) and (7).

11. Nevada Gaming Commission Regulation 5.100 provides as follows:

As used in Regulations 5.100 to 5.109, inclusive:

1. "Applicant" means a person who has submitted an application for registration or renewal of registration as a gaming employee and, unless otherwise indicated, also means a person who has filed a change of employment notice.

2. "Application for registration" means an application package, in electronic or paper form, containing all the components of a complete application for registration or renewal of registration as a gaming employee consisting of:

(a) The online or paper form for application;

(b) Two sets of fingerprints of the applicant or, if applicable, proof that the applicant's fingerprints were submitted electronically or by another means to the Central Repository for Nevada Records of Criminal History;

(c) The fee or a voucher guaranteeing payment of the fee for processing the application for registration; and

(d) The statement prescribed in subsections 1 and 2 of NRS 463.3351.

Unless otherwise indicated, an "application for registration" also means the change of employment notice prescribed by the board, in electronic or paper form.

3. "Form for application" means the application form prescribed by the board for registration or renewal of registration as a gaming employee and, unless otherwise indicated, also means the change of employment notice form prescribed by the board, in electronic or paper form.

Nev. Gaming Comm'n Reg. 5.100.

12. Nevada Gaming Commission Regulation 5.101 provides:

No person shall be employed as a gaming employee unless such person is temporarily registered or registered as a gaming employee in accordance with NRS 463.335 and these regulations.

Nev. Gaming Comm'n Reg. 5.101.

13. Nevada Gaming Commission Regulation 5.105 provides, in relevant part, as follows:

1. A nonrestricted licensee shall not knowingly employ any person as a gaming employee unless such person is temporarily registered or registered as a gaming employee. A licensee shall check, and may rely on, the system of records maintained by the board to verify the temporary registration, registration or eligibility of a person seeking employment as a gaming employee with such licensee.

. . . .

- 11. On or before the fifteenth (15th) day of each month, each licensee shall submit a written report to the board containing the name, social security number, position held, and date of hire of each gaming employee hired during the previous month.
- 12. On or before the fifteenth (15th) day of the ensuing month after a calendar quarter, each licensee shall enter a termination date for all gaming employees terminated or separated from service within the preceding quarter into the board's online gaming employee registration system or submit a written report to the board containing the name, social security number, position held, and date of termination or separation of all gaming employees terminated or separated from service within the preceding quarter. With regard to persons required to register pursuant to section 5.320, such entry or written report shall include a truthful statement of the reason(s) for each termination and resignation and any additional information

regarding the termination or resignation requested by the chairman.

Nev. Gaming Comm'n Reg. 5.105 (1), (11), and (12).

14. Nevada Gaming Commission Regulation 5.030 provides as follows:

Violation of any provision of the Nevada Gaming Control Act or of these regulations by a licensee, his agent or employee shall be deemed contrary to the public health, safety, morals, good order and general welfare of the inhabitants of the State of Nevada and grounds for suspension or revocation of a license. Acceptance of a state gaming license or renewal thereof by a licensee constitutes an agreement on the part of the licensee to be bound by all of the regulations of the commission as the same now are or may hereafter be amended or promulgated. It is the responsibility of the licensee to keep himself informed of the content of all such regulations, and ignorance thereof will not excuse violations.

Nev. Gaming Comm'n Reg. 5.030 (emphasis added).

### BACKGROUND

15. The BOARD contacted RESPONDENT through e-mail on October 17, 2017; May 29, 2017; November 20, 2016; and August 16, 2016. These e-mails indicated certain gaming employee hire reports were missing. On October 17, 2017, the Program Manager for the BOARD's Employee Registration unit directly contacted RESPONDENT's General Manager by telephone concerning the missing hire reports.

## **COUNT ONE**

# <u>VIOLATION OF NEVADA REVISED STATUTE 463.335 AND</u> <u>NEVADA GAMING COMMISSION REGULATIONS 5.011, 5.101, AND/OR 5.105</u>

- 16. Complainant BOARD realleges and incorporates by reference as though set forth in full herein paragraphs 1 through 16 above.
- 17. RESPONDENT employed a security guard named David Phillips from prior to August 11, 2016, through at least October 27, 2017.
  - 18. Mr. Phillips' gaming employee registration expired on August 11, 2016.
  - 19. Mr. Phillips' gaming employee registration was renewed on October 28, 2017.
- 20. Mr. Phillips worked for RESPONDENT during this approximately 14-month period with an expired gaming employee registration.

21. RESPONDENT's actions as set out above are a violation of Nevada Revised Statute 463.335 and Nevada Gaming Commission Regulations 5.011, 5.101, and/or 5.105. This constitutes an unsuitable method of operation, and, as such, is grounds for disciplinary action. See Nev. Gaming Comm'n Regs. 5.010(2), 5.011 and 5.030.

#### **COUNT TWO**

#### NEVADA GAMING COMMISSION REGULATIONS 5.011 AND/OR 5.105

- 22. Complainant BOARD realleges and incorporates by reference as though set forth in full herein paragraphs 1 through 22 above.
- 23. For the period of May 2016 through October 2016, RESPONDENT failed to timely submit required gaming employee hire reports to the BOARD.
- 24. RESPONDENT submitted the required hire reports to the BOARD for May 2016 through October 2016 on November 21, 2016.
- 25. RESPONDENT submitted the required hire reports to the BOARD for November 2016 through September 2017 on October 18, 2017. As of January 10, 2018, RESPONDENT had not submitted the required hire reports to the BOARD for October and November of 2017.
- 26. RESPONDENT's actions as set out above are a violation of Nevada Revised Statute 463.335 and Nevada Gaming Commission Regulations 5.011 and/or 5.105. This constitutes an unsuitable method of operation, and, as such, is grounds for disciplinary action. See Nev. Gaming Comm'n Regs. 5.010(2), 5.011 and 5.030.

#### **COUNT THREE**

## NEVADA GAMING COMMISSION REGULATIONS 5.011 AND/OR 5.105

- 27. Complainant BOARD realleges and incorporates by reference as though set forth in full herein paragraphs 1 through 27 above.
- 28. In comparing a list of current gaming employees of RESPONDENT on October 27, 2017, to BOARD records, the BOARD discovered 19 separated gaming employees not timely recorded by RESPONDENT in the BOARD's online gaming employee registration system.

- 29. RESPONDENT also failed to submit a timely written report concerning the separated gaming employees.
- 30. Due to RESPONDENT's failure to provide required updates to BOARD records, BOARD records reflected these 19 separated gaming employees of RESPONDENT as current employees of RESPONDENT. The oldest termination date of these separated employees was September of 2014.
- 31. RESPONDENT's actions as set out above are a violation of Nevada Revised Statute 463.335 and Nevada Gaming Commission Regulations 5.011 and/or 5.105. This constitutes an unsuitable method of operation, and, as such, is grounds for disciplinary action. See Nev. Gaming Comm'n Regs. 5.010(2), 5.011 and 5.030.

#### PRAYER FOR RELIEF

WHEREFORE, based upon the allegations contained herein which constitute reasonable cause for disciplinary action against RESPONDENT, pursuant to NRS 463.310 and Nevada Gaming Commission Regulations 5.010 and 5.030 the NEVADA GAMING CONTROL BOARD prays for the relief as follows:

- 1. That the Nevada Gaming Commission serve a copy of this Complaint on RESPONDENT pursuant to NRS 463.312(2);
- 2. That the Nevada Gaming Commission fine RESPONDENT a monetary sum pursuant to the parameters defined at NRS 463.310(4) for each separate violation of the provisions of the Nevada Gaming Control Act or the Regulations of the Nevada Gaming Commission;
- 3. That the Nevada Gaming Commission take action against RESPONDENT's license or licenses pursuant to the parameters defined in NRS 463.310(4); and ....

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1	4. For such other and further relief as the Nevada Gaming Commission may deem
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3	DATED this day of, 2018.
4	NEVADA GAMING CONTROL BOARD
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7	BECKY HARRIS, Chairwoman
8	Du Khip
9	SHAWN R. REID, Member
10	$A_{\alpha}$ , $A_{\beta}$
11	TERRY JOHNSON, Member
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13	Submitted by:
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15	Attorney General
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