

PROPOSED AMENDMENTS TO TECHNICAL STANDARDS FOR GAMING DEVICES AND ASSOCIATED EQUIPMENT 5

Draft Dated: 06/12/2026

PURPOSE STATEMENT: Pursuant to Nevada Gaming Commission (“NGC”) Regulation 14.050, to amend Nevada Gaming Control Board (“NGCB”) technical standards 5 to make wholesale revisions to the requirements contained therein.

EFFECTIVE DATE: Upon adoption.

EXPLANATION: Matter in *blue italics* is new language; matter between ~~[red brackets with single strikethrough]~~ is material to be omitted; and matter between *[green brackets in italics]* is for informational purposes only and will not be included in codified version.

TECHNICAL STANDARDS FOR GAMING DEVICES AND ASSOCIATED EQUIPMENT

STANDARD 5

~~[CASHLESS WAGERING]~~ KIOSKS AND TERMINALS

5.010 Device Integrity

~~[1. All kiosks exposed to patrons must exhibit total immunity to human body electrostatic discharges on all patron exposed areas. For purposes of this standard, a human body discharge is considered to be an electrical potential of not greater than 20,000 volts DC discharged through a network with a series resistance of 150 to 1500 ohms shunted by a capacitance of 100 to 150 picofarads. The device must withstand this discharge repeated at one second intervals. The power source for this human body equivalent is a high impedance source such that, in effect, the energy available for a given discharge is limited to that contained in the shunt capacitor.]~~

[Drafter’s Note: Superseded by Technical Standard 1.020]

~~[2.]~~¹. Kiosks may exhibit temporary disruption when subjected to electrostatic discharges of 20,000 to 27,000 volts DC ~~[through a network with a series resistance of 150 to 1500 ohms shunted by a capacitance of 100 to 150 picofarads]~~, but ~~[must]~~ *shall* exhibit a capacity to recover and complete an interrupted transaction without loss or corruption of any stored or displayed information and without component failure.

(a) A manufacturer may satisfy this requirement by demonstrating accreditation for Payment Card Industry Data Security Standard section 9.

~~[3.]~~2. Kiosks ~~[involved]~~ must include a means to protect against transaction failure and data loss due to AC power loss *through either physical or logical means. During AC power loss, the transaction can fail if funds are properly returned to the patron and appropriately accounted.*

~~[4.]~~3. Kiosks ~~[must]~~ *shall* resist forced illegal entry and ~~[must]~~ *shall* retain evidence of any entry until properly cleared or until a new ~~[play]~~ *transaction* is initiated. A kiosk ~~[must]~~ *shall* have a protective cover over the circuit boards that contain programs and circuitry used in the system communication and control of the kiosk, including any electrically alterable program storage media. The cover ~~[must]~~ *shall* be designed to permit installation of a security locking mechanism by the manufacturer or end user of the kiosk.

~~[5.]~~4. Kiosks ~~[must]~~ *shall* comply with *applicable* Technical Standards ~~[1.030(1), 1.040, and 1.045 when applicable]~~ *for Gaming Devices regarding coin acceptors, hoppers, and/or printers.*

5. Each kiosk interfaced with a cashless wagering system shall employ a secure communication method between the kiosk and system.

[Drafter's Note: Formerly Technical Standard 5.080]

5.020 Error Conditions.

1. All kiosks ~~[must]~~ *shall* detect and display the following conditions. These conditions may be automatically cleared by the kiosk when the condition no longer exists and upon completion of a new transaction.

(a) Power reset.

(b) Door open.

(c) Door just closed.

(d) System communication loss. Non-system transactions may continue while system communication is down.

(e) Voucher Printer Paper Low.

2. All kiosks ~~[must]~~ *shall* detect and display the following error conditions that prohibit new transactions and may only be cleared by an attendant:

(a) Failed to *credit deposit or* make payment.

(b) Bill validator failure.

(c) Printer failure (Out of paper, jam, etc.).

5.030 Address requirements. Each kiosk connected to a cashless wagering system ~~[must]~~ *shall* be uniquely identified by the cashless wagering system. This includes kiosks that are connected to the cashless wagering system through a gateway or kiosk server.

~~**5.040 System clock.** Each kiosk must maintain an internal clock that accurately reflects the current time and date and must be capable of synchronizing its real-time clock to that of the cashless wagering system at least once in a 24-hour period.~~

[Drafter's Note: Superseded by Technical Standard 7.060(2)]

5.050 Meters. ~~[All kiosks must be equipped with electronic digital storage meters of at least ten digits that can be displayed upon demand and that accumulate the following information in dollars and cents when applicable]~~ *All kiosks shall have a mechanism in place to record meters in dollards and cents, if the kiosk supports the corresponding function:*

(a) Physical Coin In. The kiosk ~~[must]~~ *shall* have a meter specifically labeled “Physical Coin In” that accumulates the value of all coins accepted by the kiosk;

(b) Physical Coin Out. The kiosk ~~[must]~~ *shall* have a meter specifically labeled “Physical Coin Out” that accumulates the value of all coins paid by the kiosk;

(c) Voucher In. The kiosk ~~[must]~~ *shall* have a meter specifically labeled “Voucher In” that accumulates the total value of all slot machine wagering vouchers accepted by the kiosk;

(d) Voucher Out. The kiosk ~~[must]~~ *shall* have a meter specifically labeled “Voucher Out” that accumulates the total value of all slot machine wagering vouchers issued by the kiosk;

(e) *Coupon Promotion In. The kiosk shall have a meter specifically labeled “Coupon Promotion In” that accumulates the total value of all slot machine coupons accepted by the kiosk;*

(f) *Coupon Promotion Out. The kiosk shall have a meter specifically labeled “Coupon Promotion Out” that accumulates the total value of all slot machine coupons issued by the kiosk;*

~~[(e)](g)~~ Bill In. The kiosk ~~[must]~~ *shall* have a meter specifically labeled “Bill In” that accumulates the total value of currency accepted. Additionally, the machine ~~[must]~~ *shall* have a specific meter for each denomination of currency accepted that records the number of bills accepted by the kiosk;

~~[(f)](h)~~ Bill Out. The kiosk ~~[must]~~ *shall* have a meter specifically labeled “Bill Out” that accumulates the total value of currency dispensed. Additionally, the machine ~~[must]~~ *shall* have a specific meter for each denomination of currency dispensed that records the number of bills dispensed by the kiosk;

~~[(g)](i)~~ Wagering Account Transfer In. The kiosk ~~[must]~~ *shall* have a meter specifically labeled “WAT In” that accumulates the total value of cashable credits electronically transferred to the kiosk from a wagering account by means of an external connection between the kiosk and a cashless wagering system;

~~[(h)](g)~~ Wagering Account Transfer Out. The kiosk ~~[must]~~ *shall* have a meter specifically labeled “WAT Out” that accumulates the total value of cashable credits electronically transferred from the kiosk to a wagering account by means of an external connection between the kiosk and a cashless wagering system;

~~[(i)](k)~~ Handpay. The kiosk ~~[must]~~ *shall* have a meter specifically labeled “Handpay” that accumulates the total value of payments made by an attendant when the kiosk is incapable of making the proper payment; *and*

~~[(i)](l)~~ Such other meters required by the Board.

5.060 System enforced controls and electronic records. *All kiosks shall be configurable to support the following system enforced controls and electronic records, to include, at a minimum:*

1. Provide a method for the recording and reporting of kiosk transactions and accountability.

[Drafter’s Note: Adapted from Bingo MICS #33, Keno MICS #32, Pari-Mutuel MICS #20, Race and Sports MICS #48, Slots MICS 91, and Table Games MICS #147]

2. When a kiosk is used for the payment of a winning ticket, ensure that the electronic image of the winning ticket is maintained with a paid designation.

[Drafter’s Note: Adapted from Keno MICS #17 Note and Race and Sports MICS #27 Note]

3. For sports and nonpari-mutuel wagering account withdrawals transacted at a kiosk, each patron is limited to a daily maximum withdrawal amount of \$500, unless compliance with the procedures of Technical Standard 12.060(1) is to be met if the requested withdrawal exceeds the daily maximum limit of \$500.

[Drafter’s Note: Adapted from R&S MICS #35]

4. For voided keno tickets of \$10 or less completed at a kiosk and initiated by a patron, the system may function as the verifier.

[Drafter’s Note: Adapted from Keno MICS #5(a) Note]

5.070 Transaction history. All kiosks ~~[must]~~ *shall* have the capacity to display a complete transaction history for the most recent *35* transactions. ~~{and the previous thirty-four transactions prior to the most recent transaction.}~~ History ~~[must]~~ *shall* include disposition of transaction, date and time of transaction, and the amount of transaction. This history ~~[must]~~ *shall* be maintained for the following types of transactions, *if that type is supported by the kiosk:*

~~[(a) Voucher Redemption;~~

~~(b) Voucher Validation;~~

~~(c) Wagering Account Transactions.}~~

(a) Jackpot and/or handpay processing;

(b) Betting ticket issuance;

- (c) Betting ticket redemption;
- (d) Wagering Vouchers Redemption;
- (e) Wagering Vouchers Issuance;
- (f) Wagering Account Transactions; and
- (g) Other types of transaction of value as required by the Board.

5.080 Accounting requirements. ~~[Kiosk or kiosk-associated equipment must be capable of producing the following reports upon demand and for a specific date and time range. All reports must contain a document title, version number of the current kiosk/system software, date and time period of activity, and the date and time the document was generated.]~~ *In addition to meeting the standards of section 7.090 of the General Requirements, kiosks or kiosk associated equipment shall comply with the following reporting standards for the features supported by the kiosk:*

(a) A “Wagering ~~[Instrument]~~ Vouchers ~~[Transaction]~~ Redemption Report” that contains, at a minimum, the following: ~~[At a minimum the report must include the disposition (paid, partial pay, unpaid etc.), the validation number, the date and time of redemption, and the amount of wagering instruments accepted by the kiosk;]~~

- (1) Kiosk number or identifier;
- (2) Date and time of transaction;
- (3) Transaction number or Validation number;
- (4) Transaction type;
- (5) Disposition (paid, partial pay, unpaid etc.);
- (6) Amount of wagering vouchers accepted by the kiosk; and
- (7) Grand total.

[Drafter’s Note: Adapted from previous TS 5.070(a)]

(b) A “Wagering Vouchers Issuance Report” that contains, at a minimum, the following

- (1) Kiosk number or identifier;
- (2) Date and time of transaction;
- (3) Transaction number or Validation number;
- (4) Amount;
- (5) Grand Total

[Drafter’s Note: Adapted from previous TS 5.070(a)]

~~[(b)]~~(c) A “Fill Report” that contains, at a minimum, the following: ~~[At a minimum the report must include all coin and currency placed into the kiosk by denomination;]~~

- (1) Kiosk number or identifier;
- (2) Date and time the fill was performed;
- (3) Denomination of all coin and currency placed into the kiosk; and
- (4) Total amount of coin and cash.

~~[(e)]~~(d) A “Cash Out Report” that contains, at a minimum, the following: ~~[At a minimum this report must report all coin and currency dispensed as a result of wagering instrument redemptions, bill breaking, ATM transactions and any other cash out transactions. Information must be reported by transaction type;]~~

- (1) Kiosk number or identifier;
- (2) Date and time currency was dispensed;
- (3) Transaction type (vouchers, jackpots, tickets, coupons, etc);
- (4) Transaction number;
- (5) Transaction amount;
- (6) Rounding;
- (7) Amount dispensed by denomination;
- (8) Totals by transaction type; and
- (9) Grand totals.

~~[(d)]~~(e) A “Drop Report” that contains, at a minimum, the following:~~[At a minimum the report must include all wagering instruments, coin and currency removed from the machine by denomination and by container type;]~~

- (1) Kiosk number or identifier;
- (2) Wagering Vouchers;
- (3) Coin and currency removed from the machine by denomination and by container type; and
- (4) Sub-totals and item counts by transaction type.~~[(e)]~~

(f) An “Exception Report” that contains, at a minimum, the following:~~[At a minimum this report must include transaction anomalies, unpaid or partial paid wagering instruments, payout failures, etc.]~~

- (1) Kiosk number or identifier;
- (2) Date and time;
- (3) Transaction anomalies;
- (4) Unpaid or partial paid wagering vouchers; and
- (5) Payout failures.

(g) A “Jackpot Payment Report” that contains, at a minimum, the following information:

- (1) Date and time of the payment;
- (2) Asset number;
- (3) Amount of the payment;
- (4) Transaction number;
- (5) Type of payout (e.g. slot jackpot, fill canceled credit, short pay, external bonus, external progressive);
- (6) Game outcome; and
- (7) Attendant(s) processing jackpot.

[Drafter’s Note: Adapted from Slot MICS 91(e)]

(h) A “Transaction Report” or set of reports that contains, at a minimum, the following information:

- (1) Date and time;*
- (2) Transaction number;*
- (3) A description of the transaction;*
- (4) Value of currency dispensed;*
- (5) Value of wager instruments dispensed;*
- (6) Value of currency inserted;*
- (7) Value of wager instruments inserted;*
- (8) Value of betting tickets inserted;*
- (9) Jackpot processed;*
- (10) Wagering account transfers; and*
- (11) Electronic account transfers.*

[Drafter’s Note: Formerly Technical Standard 5.070(a)]

(i) A “Rounding Report” that contains, at a minimum, the following information:

- (1) Date and time;*
- (2) Transaction number;*
- (3) Transaction amount;*
- (4) Amount dispensed;*
- (5) Variance; and*
- (6) Grand totals.*

[Drafter’s Note: Proposed to support Industry Notice #2026-14]

~~**[5.080 – Communication security.** Each kiosk interfaced with a cashless wagering system shall employ a secure communication method between the redemption kiosk and system.]~~

[Drafter’s Note: Superseded by Technical Standard 5.010(5)]

5.090 Waiver provisions. *Upon a showing of good cause, the Chair may waive any of the requirements of Technical Standard 5, pursuant to Regulation 14.260(8).*

End – Technical Standard 5