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NOTICE TO LICENSEES

Notice #2026-09

Issuing Division: Administration

DATE: February 11, 2026

TO: All Licensees and Interested Persons

FROM: Mike Dreitzer, Chairman

SUBJECT: Additional National Council on Problem Gambling Helpline Number

On January 29, 2026, the National Council on Problem Gambling (NCPG) changed its National Problem Gambling Helpline number to 1-800-MY-RESET.

This Notice is being issued to acknowledge this new phone number. For more information, please refer to the NCPG's website at www.ncpgambling.org.

At this time, it is acceptable for in-house postings and written materials to reflect any of the currently operating helpline phone numbers for problem gambling resources (1-800-MY-RESET; 1-800-522-4700; or 1-800-GAMBLER).

For your reference, the relevant NGC Regulation is below.

5.170 Programs to address problem gambling.

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2. Each licensee shall post or provide in conspicuous places in or near gaming and cage areas and cash dispensing machines located in gaming areas written materials concerning the nature and symptoms of problem gambling and the toll-free telephone number of the National Council on Problem Gambling or a similar entity approved by the Board Chair that provides information and referral services for problem gamblers.

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Please contact Deputy Chief Rebecca Garcia at (702) 486-2210 or via email at rgarcia@gcb.nv.gov if you have any questions.

Thank you for your attention to this Notice.