



JOE LOMBARDO
Governor

NEVADA GAMING CONTROL BOARD

1919 College Parkway, Suite 110, P.O. Box 8003, Carson City, Nevada 89702
7 State of Nevada Way, Las Vegas, Nevada 89119
3650 S. Pointe Circle, Suite 203, P.O. Box 31109, Laughlin, Nevada 89028
557 W. Silver Street, Suite 207, Elko, Nevada 89801
9670 Gateway Drive, Reno, Nevada 89521

MIKE DREITZER, *Chairman*
HON. GEORGE ASSAD (RET.), *Member*
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NOTICE TO LICENSEES

Notice #2025-83

Issuing Division: Administration

DATE: October 29, 2025

TO: All Restricted and Group I and II Nonrestricted Licensees

FROM: Mike Dreitzer, Chairman

SUBJECT: **Addendum to Notice #2025-74 re: Problem Gambling Helpline Number**

On October 6, 2025, Notice #2025-74 was issued advising that The National Council on Problem Gambling changed its National Problem Gambling Helpline number to 1-800-522-4700.

The current Notice is being issued to acknowledge and recognize that the 1-800-GAMBLER phone number is still in operation and remains a valid resource for help seekers. This Notice is not intended to replace the prior guidance, but rather to lend validity to this additional resource which remains in place.

At this time, it is acceptable for inhouse postings and written materials to reflect either or both of the currently operating help line phone numbers for problem gambling resources (1-800-522-4700 or 1-800-GAMBLER).

For your reference, the relevant NGC Regulation is below.

5.170 Programs to address problem gambling.

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2. Each licensee shall post or provide in conspicuous places in or near gaming and cage areas and cash dispensing machines located in gaming areas written materials concerning the nature and symptoms of problem gambling and the toll-free telephone number of the National Council

on Problem Gambling or a similar entity approved by the Board Chair that provides information and referral services for problem gamblers.

Thank you for your attention to this Notice.