



JOE LOMBARDO  
Governor

## NEVADA GAMING CONTROL BOARD

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# NOTICE TO LICENSEES

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Notice #2025-74

Issuing Division: Administration

**DATE:** October 6, 2025

**TO:** All Restricted and Group I and II Nonrestricted Licensees

**FROM:** Mike Dreitzer, Chairman

**SUBJECT:** **Change to National Council on Problem Gambling Helpline Number**

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As of September 29, 2025, The National Council on Problem Gambling changed its National Problem Gambling Helpline number to 1-800-522-4700. While the Helpline phone number used for the past three years up until September 29, 2025, (1-800-GAMBLER) is still in operation, it is not at this time being used and managed as the National Problem Gambling Helpline; therefore, it is no longer the official phone number that should be published and circulated by Nevada licensees.

Pursuant to NGC Regulation 5.170(2), this Notice requires restricted and nonrestricted licensees to update inhouse postings and written materials, as well as website and other resources to the current Helpline phone number as soon as practicable. For your reference, the relevant NGC Regulation is below.

### **5.170 Programs to address problem gambling.**

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2. Each licensee shall post or provide in conspicuous places in or near gaming and cage areas and cash dispensing machines located in gaming areas written materials concerning the nature and symptoms of problem gambling and the toll-free telephone number of the National Council on Problem Gambling or a similar entity approved by the Board Chair that provides information and referral services for problem gamblers.

Note the Problem Gambling Helpline offers call, text and chat services 24/7/365. The phone number to call is the above-mentioned number of 1-800-522-4700; the number to text is 800GAM, and online chat is available at [ncpgambling.org](https://ncpgambling.org).

All licensees should review their relevant written and web-based materials and make necessary changes as soon as practicable. Thank you for your compliance with this Notice.