NGC 21-01

2

1

3

4

5

6

7

8

9

10

11

12

13 14

15

1617

1819

2021

2223

2425

2627

 $_{28}$ \parallel

MAY 2 7 2021

NEVADA GAMING COMMISSION CARSON CITY, NEVADA

STATE OF NEVADA

BEFORE THE NEVADA GAMING COMMISSION

NEVADA GAMING CONTROL BOARD,

Complainant,

VS.

MGNV, LLC dba MOHEGAN SUN CASINO LAS VEGAS,

Respondent.

COMPLAINT

The State of Nevada, on relation of its NEVADA GAMING CONTROL BOARD (BOARD), Complainant herein, by and through its counsel, AARON D. FORD, Attorney General, and JOHN S. MICHELA, Senior Deputy Attorney General, hereby files this Complaint before the Nevada Gaming Commission (Commission) for disciplinary action against MGNV, LLC, dba MOHEGAN SUN CASINO LAS VEGAS, herein, pursuant to Nevada Revised Statute (NRS) 463.310(2), and alleges as follows:

JURISDICTION

- 1. Complainant, BOARD, is an administrative agency of the State of Nevada duly organized and existing under and by virtue of Chapter 463 of NRS and is charged with the administration and enforcement of the gaming laws of this State as set forth in Title 41 of NRS (Nevada Gaming Control Act) and the Regulations of the Commission.
- 2. RESPONDENT, MGNV, LLC, dba MOHEGAN SUN CASINO LAS VEGAS (RESPONDENT), located at 4455 Paradise Road, Las Vegas, Nevada currently holds a nonrestricted gaming license, and, as such, is charged with the responsibility of complying with all of the provisions of the Nevada Gaming Control Act and the Regulations of the Commission.

Page 1 of 17

INTRODUCTION

1. On March 12, 2020, Nevada Governor Sisolak declared an emergency due to the COVID-19 pandemic declared by the World Health Organization. COVID-19 is a highly contagious respiratory illness spread through the close proximity of persons and that has been spreading throughout the world, including Nevada. In an effort to contain the COVID-19 pandemic and in an effort to save lives, protect property, and protect the health and safety of the public, Governor Sisolak has imposed restrictions on individuals and businesses as further described herein. The BOARD, tasked with ensuring that all establishments where gaming is conducted and where gaming devices are operated be licensed, controlled and assisted to protect the public health, safety, morals, good order and general welfare of the inhabitants of the State, is therefore making every effort to ensure compliance by Nevada gaming licensees with Governor Sisolak's directives.

RELEVANT LAW

2. The Nevada Legislature set forth the importance of the gaming industry to the State of Nevada and its responsibility to the State's inhabitants in NRS 463.0129(1), which provides as follows:

(a) The gaming industry is vitally important to the economy of the State and the general welfare of the inhabitants.

(b) The continued growth and success of gaming is dependent upon public confidence and trust . . . that establishments which hold restricted and nonrestricted licenses where gaming is conducted and where gambling devices are operated do not unduly impact the quality of life enjoyed by residents of the surrounding neighborhoods

(c) Public confidence and trust can only be maintained by strict regulation of all persons, locations, practices, associations and activities related to the operation of licensed gaming establishments....

(d) All establishments where gaming is conducted and where gaming devices are operated . . . must therefore be licensed, controlled and assisted to protect the public health, safety, morals, good order and general welfare of the inhabitants of the State, to foster the stability and success of gaming and to preserve the competitive economy and policies of free competition of the State of Nevada.

(e) To ensure that gaming is conducted honestly, competitively and free of criminal and corruptive elements, all gaming establishments in this state must remain open to the general public and the access of the general public to gaming

-3

4

5 6

> 7 8

9 10

11

12

13 14

15

1617

18

19

20

21

2223

24

25

2627

28

NRS 463.0129(1).

- 3. To ensure proper oversight and control over the gaming industry, the Nevada Legislature has granted the Commission "full and absolute power and authority to . . . limit, condition, restrict, revoke or suspend any license . . . or fine any person licensed . . . for any cause deemed reasonable by the Commission." NRS 463.1405(4).
- 4. The BOARD is authorized to observe the conduct of licensees in order to ensure that gaming operations are not being operated in an unsuitable manner or by an unqualified or unsuitable person. NRS 463.1405(1) and Nev. Gaming Comm'n Reg. 5.040.
 - 5. NRS 463.170 provides in relevant part as follows:
 - 1. Any person who the Commission determines is qualified to receive a license, to be found suitable or to receive any approval required under the provisions of this chapter, or to be found suitable regarding the operation of a charitable lottery under the provisions of chapter 462 of NRS, having due consideration for the proper protection of the health, safety, morals, good order and general welfare of the inhabitants of the State of Nevada and the declared policy of this State, may be issued a state gaming license, be found suitable or receive any approval required by this chapter, as appropriate. The burden of proving an applicant's qualification to receive any license, be found suitable or receive any approval required by this chapter is on the applicant.

2. An application to receive a license or be found suitable must not be granted unless the Commission is satisfied that the applicant is:

(a) A person of good character, honesty and integrity;
(b) A person whose prior activities, criminal record, if

any, reputation, habits and associations do not pose a threat to the public interest of this State or to the effective regulation and control of gaming or charitable lotteries, or create or enhance the dangers of unsuitable, unfair or illegal practices, methods and activities in the conduct of gaming or charitable lotteries or in the carrying on of the business and financial arrangements incidental thereto; and

(c) In all other respects qualified to be licensed or found suitable consistently with the declared policy of the State.

3. A license to operate a gaming establishment or an inter-casino linked system must not be granted unless the applicant has satisfied the Commission that:

(a) The applicant has adequate business probity, competence and experience, in gaming or generally; and

(b) The proposed financing of the entire operation is:

the public health, safety, morals, good order, or general welfare of the people of the State of Nevada, or that would reflect or tend to reflect discredit upon the State of Nevada or the gaming industry, to be an unsuitable method of operation and shall be grounds for disciplinary action by the Board and the Commission in accordance with the Nevada Gaming Control Act and the regulations of the Commission. The following acts or omissions, without limitation, may be determined to be unsuitable methods of operation:

(a) Failure to exercise discretion and sound judgment to prevent incidents which might reflect on the repute of the State of Nevada and act as a detriment to the development of the

industry.

(h) Failure to comply with or make provision for compliance with all federal, state, or local laws and regulations and with all conditions and limitations approved by the Commission relating to the operations of a licensed gaming establishment or other gaming business . . .

(k) Failure to conduct gaming operations in accordance with proper standards of custom, decorum, and decency, or permit a type of conduct in a gaming establishment that reflects or tends to reflect on the repute of the State of Nevada and act as a detriment to the gaming industry.

2. The Commission, in the exercise of its sound discretion, may make its own determination as to whether or not a licensed gaming establishment or other gaming business has failed to comply with a law or regulation described in paragraph (h) of subsection 1, but any such determination shall make use of established precedents when interpreting the applicable statute. Nothing in this section affects the right of a licensee to judicial review.

21

28

Nev. Gaming Comm'n Reg. 5.011(1)(a), (h), and (k), and (2).

NRS 414.070 provides in relevant part the following: 10.

> The provisions of this section are operative only during the existence of a state of emergency or declaration of disaster. The existence of such an emergency or disaster may be proclaimed by the Governor or by resolution of the Legislature if the Governor in his or her proclamation, or the Legislature in its resolution, finds that an attack upon the United States has occurred or is anticipated in the immediate future, or that a natural, technological or man-made emergency or disaster of major proportions has actually occurred within this State, and that the

safety and welfare of the inhabitants of this State require an invocation of the provisions of this section. Any such emergency or disaster, whether proclaimed by the Governor or by the Legislature, terminates upon the proclamation of the termination thereof by the Governor, or the passage by the Legislature of a resolution terminating the emergency or disaster. During the period when a state of emergency or declaration of disaster exists or continues, the Governor may exercise the following additional powers:

To provide for and compel the evacuation of all or part of the population from any stricken or threatened area or areas within the State and to take such steps as are necessary for the

receipt and care of those persons.

7. To perform and exercise such other functions, powers and duties as are necessary to promote and secure the safety and protection of the civilian population.

NRS 414.070(4) and (7).

Nevada Gaming Commission Regulation 5.030 provides as follows: 11.

Violation of any provision of the Nevada Gaming Control Act or of these regulations by a licensee, the licensee's agent or employee shall be deemed contrary to the public health, safety, morals, good order and general welfare of the inhabitants of the State of Nevada and grounds for suspension or revocation of a license. Acceptance of a state gaming license or renewal thereof by a licensee constitutes an agreement on the part of the licensee to be bound by all of the regulations of the Commission as the same now are or may hereafter be amended or promulgated. It is the responsibility of the licensee to keep informed of the content of all such regulations, and ignorance thereof will not excuse violations.

Nev. Gaming Comm'n Reg. 5.030.

- Nevada Revised Statute 463.310 states in relevant part as follows: 12.

 The Board shall make appropriate investigations:
 To determine whether there has been any violation of this chapter or chapter 368A, 462, 464, 465 or 466 of NRS or any regulations adopted thereunder.

(b) To determine any facts, conditions, practices or matters which it may deem necessary or proper to aid in the

enforcement of any such law or regulation.

2. If, after any investigation the Board is satisfied that: (a) Á license, registration, finding of suitability, preliminary finding of suitability, pari-mutuel license or prior

27

28

approval by the Commission of any transaction for which the approval was required or permitted under the provisions of this chapter or chapter 462, 464 or 466 of NRS should be limited,

conditioned, suspended or revoked; or

(b) A person or entity which is licensed, registered, found suitable pursuant to this chapter or chapter 464 of NRS or which previously obtained approval for any act or transaction for which Commission approval was required or permitted under the provisions of this chapter or chapter 464 of NRS should be fined, the Board shall initiate a hearing before the Commission by filing a complaint with the Commission in accordance with NRS 463.312 and transmit therewith a summary of evidence in its possession bearing on the matter and the transcript of testimony at any investigative hearing conducted by or on behalf of the Board.

NRS 463.310(1)(a) and (b), and (2).

BACKGROUND

- On or about March 12, 2020, Steve Sisolak, Governor of the State of Nevada, 13. issued a Declaration of Emergency for COVID-19 to facilitate the State's response to the COVID-19 pandemic declared by the World Health Organization.
- On or about March 17, 2020, in furtherance of his Declaration of Emergency, 14. Governor Sisolak verbally mandated that all gaming machines, devices, tables, games, and any equipment related to gaming activity be shut down effective at midnight.
- On or about March 18, 2020, Governor Sisolak issued Declaration of 15. Emergency Directive 002, reaffirming his March 17, 2020 verbal order wherein he ordered that "the Nevada general public shall cease gathering at gaming establishments, and all gaming devices, machines, tables, games, and any equipment related to gaming activity shall cease operations effective March 17, 2020, at 11:59 p.m., for the duration that this Directive shall be in effect."
- On or about April 29, 2020, Governor Sisolak issued Declaration of Emergency 16. Directive 016 wherein he ordered in relevant part the following:

Section 13: Gaming operations, not including licensed online gaming or mobile wagering operations, shall remain closed until the Gaming Control Board determines that operations may safely resume. The Gaming Control Board shall promulgate guidance for a phased and incremental resumption of gaming operations, as well as criteria regarding when operations may resume.

17. On or about May 1, 2020, the BOARD issued Health and Safety Policies for Reopening after Temporary Closure pursuant to section 13 of Governor Sisolak's Declaration of Emergency Directive 016 in order to effectuate a safe, measured, and incremental resumption of gaming operations.

18. On or about May 7, 2020, Governor Sisolak issued Declaration of Emergency Directive 018 – Phase One Reopening wherein he ordered in relevant part the following:

Section 9: All employers must take proactive measures to ensure compliance with the social distancing and sanitation guidelines. All employers shall require employees who interact with the public to wear face coverings to the maximum extent possible, and shall abide by all other guidelines promulgated by the Nevada State Occupational Safety and Health Administration (NV OSHA).

Section 21: Section 13 of Directive 016 is hereby amended. Gaming operations, not including licensed online gaming or mobile wagering operations, shall remain closed through Phase One. The Gaming Control Board shall promulgate guidance for a phased and incremental resumption of gaming operations.

19. On or about May 28, 2020, Governor Sisolak issued Declaration of Emergency Directive 021 – Phase Two Reopening Plan wherein he ordered in relevant part the following:

Section 12: All employers shall continue to require employees who interact with the public to wear face coverings to the maximum extent possible

Section 35: Directive 002 and Section 021 of Directive 018 are hereby terminated. The Nevada Gaming Control Board shall promulgate requirements for a phased and incremental resumption of gaming operations, with openings commencing no sooner than 12:01 am June 4, 2020. Failure of a gaming licensee to comply with any such requirements shall be considered injurious to the public health, safety, morals, good order and general welfare of the inhabitants of the State, and constitute a failure to comply with this Directive. The Nevada Gaming Control Board is hereby authorized to enforce this Directive as necessary, including, but without limitation, pursuing disciplinary action to limit, condition, suspend, and/or revoke a license, and/or impose a monetary fine against a licensee in accordance with the Gaming Control Act.

20. As of June 24, 2020, (1) Nevada was experiencing an increase in both its cumulative test positivity rate and its seven-day moving average of daily new COVID-19

cases; (2) Nevada was experiencing an increasing trend of hospitalizations for confirmed COVID-19 cases since May 31, 2020; (3) infectious disease scientists and experts advised that "masks indisputably protect individuals against airborne transmission of respiratory diseases;" (4) infectious disease scientists and experts advised that "universal masking at 80% adoption flattens the curve significantly more than maintaining a strict lock-down," and "masking at only 50% adoption is not sufficient to prevent continued spread" of COVID-19; and (5) the Governor's COVID-19 Medical Advisory Team advised that "a mouth-and-nose lockdown is far more sustainable than a full-body lockdown." Therefore, on or about June 24, 2020, Governor Sisolak issued Declaration of Emergency Directive 024 wherein he ordered in relevant part, and with limited exceptions, the following:

Section 5: Individuals . . . shall be required to cover their nose and mouth with a mask or face covering when in a public space.

Section 6: Businesses operating during *Phase Two of the Nevada Roadmap to Recovery* shall ensure that all patrons, customers, patients, or clients utilize face coverings . . . including prohibiting persons without face coverings from entering the premises.

- 21. On or about November 23, 2020, Governor Sisolak issued Declaration of Emergency Directive 035 wherein he noted an upward trend in COVID-19 cases and imposed restrictions including occupancy limitations generally of not more than 25%.
- 22. On or about March 12, 2021, Governor Sisolak issued Declaration of Emergency Directive 041 wherein he ordered in relevant part the following:

SECTION 7: Notwithstanding any delegation of authority pursuant to this Directive, certain mitigation measures (or "Baseline Statewide Mitigation Measures") shall remain in place and will continue to be managed and enforced by the State, including but not limited to:

- Statewide mask/face covering requirement as set forth in Directive 024.
- Social distancing and hygiene considerations as set forth in Directive 021.

• Mitigation measures for gaming and cannabis establishments.

- All other mitigation measures not specifically delegated pursuant to this Directive.
- 23. The Board's Health and Safety Policies for Resumption of Gaming Operations for Nonrestricted Licensees dated March 15, 2021, and effective at all times relevant to this complaint provided the following:

Pursuant to Governor Sisolak's Emergency Directive 024, licensees shall ensure that all patrons and guests properly utilize face coverings, subject to the guidelines in the Directive. This Policy fully incorporates Emergency Directive 024, including, without limitation, all of its requirements, conditions, limitations, and exceptions. Licensees should have dedicated signage throughout the establishment notifying patrons that face coverings are required. Pursuant to the authority granted to the Board in section 10 of Emergency Directive 024, the Board will strictly enforce Emergency Directive 024.

. . . .

The Board expects all licensees to comply with any and all health and safety guidelines and directives issued by federal, state, and local governing authorities with respect to the operation of hotels, restaurants, retail establishments, and pools.

24. The BOARD'S Health and Safety Policies for Resumption of Gaming Operations for Nonrestricted Licensees provided, as of March 19, 2021, the following in relevant part:

Pursuant to Governor Sisolak's Emergency Directive 024, licensees shall ensure that all patrons and guests properly utilize face coverings, subject to the guidelines in the Directive. This Policy fully incorporates Emergency Directive 024, including, without limitation, all of its requirements, conditions, limitations, and exceptions. Licensees should have dedicated signage throughout the establishment notifying patrons that face coverings are required. Pursuant to the authority granted to the Board in section 10 of Emergency Directive 024, the Board will strictly enforce Emergency Directive 024.

. . . .

Plans must limit the number of patrons based on type of game to ensure proper distance between players by limiting the number

10

1314

1516

17

18

19 20

2122

24

23

2526

27

28

of seats or betting positions per table, or licensees may submit alternative plans for approval by the Board. At a minimum, patrons must be at least one betting position apart. Casino supervisors and managers must ensure that patrons do not congregate in groups around gaming tables. Licensees should ensure dealers have hand sanitizer available to offer to patrons throughout their shifts.

- 25. RESPONDENT is the gaming licensee which operates the casino floor located at Virgin Hotels Las Vegas.
 - 26. On or about March 25, 2021, RESPONDENT opened to the public.
- 27. As part of RESPONDENT's opening events, a number of patrons, including celebrities, were photographed. These photographs were widely disseminated and showed multiple violations by RESPONDENT of Emergency Directives and/or the BOARD's Health and Safety Policies for Resumption of Gaming Operations for Nonrestricted Licensees.
- 28. On or about April 27, 2021, the Nevada Occupational Safety & Health Administration issued a citation to RESPONDENT with a violation summary stating: "Social distancing not maintained between employees and guests, and guests not wearing face coverings, while within six feet of each other at table games."

COUNT I

VIOLATION OF NEVADA GAMING COMMISSION REGULATION 5.011

- 29. The BOARD realleges and incorporates the above paragraphs by reference as though set forth in full herein.
- 30. The Las Vegas Review-Journal posted a photograph in an article showing two patrons at RESPONDENT not wearing face coverings while playing at a blackjack table with a third patron, also not wearing a face covering, standing closely behind the first two patrons. In addition to the deficient use of face coverings, these patrons did not appear to engage in proper social distancing.

Page 11 of 17

31. The caption for this photograph was "Matt James, right, with Melissa George, center, reacts to the final card being laid down as he and friends enjoy some cards about the casino floor during the Virgin Hotels Las Vegas opening on Thursday, March 25, 2021."

- 32. None of these three patrons were in possession of food or drink, were actively smoking, or were engaged in any other activity which would authorize the removal of face coverings. All other persons visible in the photograph appear to be properly wearing face coverings, including employees of RESPONDENT and other patrons of RESPONDENT.
- 33. RESPONDENT failed to comply with Governor Sisolak's May 7, 2020 Directive 018, May 28, 2020 Directive 021, June 24, 2020 Directive 024, November 23, 2020 Directive 035, and/or March 12, 2021 Directive 041 and/or the BOARD'S Health and Safety Policies for Resumption of Gaming Operations for Nonrestricted Licensees, which constitutes a violation of Nevada Gaming Commission Regulations 5.011, 5.011(a), 5.011(h), and/or 5.011(k).
- 34. The failure to comply with Nevada Gaming Commission Regulations 5.011, 5.011(a), 5.011(h), and/or 5.011(k) is an unsuitable method of operation and provides grounds for disciplinary action against RESPONDENT. See Nev. Gaming Comm'n Reg. 5.010(2) and 5.030.

COUNT II VIOLATION OF NEVADA GAMING COMMISSION REGULATION 5.011

- 35. The BOARD realleges and incorporates the above paragraphs by reference as though set forth in full herein.
- 36. The Las Vegas Review-Journal posted a photograph showing at least five patrons not wearing face coverings while seated in the lounge area of a bar located in RESPONDENT. In addition to the deficient use of face coverings, these patrons did not appear to engage in proper social distancing.

26 || . . .

27 || . . .

¹ This caption appears to misidentify Melissa George as being in the photograph.

- 37. The caption for this photograph was "(From left) Jackie Wiatrowski, April Swartz, Chelsea Dawn and Natalee Krista enjoy the atmosphere and a drink in the Desert Star bar during the Virgin Hotels Las Vegas opening on Thursday, March 25, 2021."
- 38. None of these five patrons were in possession of food or drink, were actively smoking, or were engaged in any other activity which would authorize the removal of face coverings.
- 39. RESPONDENT failed to comply with Governor Sisolak's May 7, 2020 Directive 018, May 28, 2020 Directive 021, June 24, 2020 Directive 024, November 23, 2020 Directive 035, and/or March 12, 2021 Directive 041 and/or the BOARD'S Health and Safety Policies for Resumption of Gaming Operations for Nonrestricted Licensees, which constitutes a violation of Nevada Gaming Commission Regulatins 5.011, 5.011(a), 5.011(h), and/or 5.011(k).
- 40. The failure to comply with Nevada Gaming Commission Regulations 5.011, 5.011(a), 5.011(h), and/or 5.011(k) is an unsuitable method of operation and provides grounds for disciplinary action against RESPONDENT. See Nev. Gaming Comm'n Reg. 5.010(2) and 5.030.

COUNT III

VIOLATION OF NEVADA GAMING COMMISSION REGULATION 5.011

- 41. The BOARD realleges and incorporates the above paragraphs by reference as though set forth in full herein.
- 42. The Las Vegas Review-Journal posted a photograph in an article showing a large congregation of patrons who were not observing social distancing while walking through RESPONDENT.
- 43. The caption for this photograph was "The crowd continues to get larger and flows about the casino floor during the Virgin Hotels Las Vegas opening on Thursday, March 25, 2021."
- 44. RESPONDENT failed to comply with Governor Sisolak's May 7, 2020 Directive 018, May 28, 2020 Directive 021, June 24, 2020 Directive 024, November 23, 2020

 $\frac{24}{25}$

Directive 035, and/or March 12, 2021 Directive 041 and/or the BOARD'S Health and Safety Policies for Resumption of Gaming Operations for Nonrestricted Licensees, which constitutes a violation of Nevada Gaming Commission Regulations 5.011, 5.011(a), 5.011(h), and/or 5.011(k).

45. The failure to comply with Nevada Gaming Commission Regulations 5.011, 5.011(a), 5.011(h), and/or 5.011(k) is an unsuitable method of operation and provides grounds for disciplinary action against RESPONDENT. See Nev. Gaming Comm'n Reg. 5.010(2) and 5.030.

COUNT IV

VIOLATION OF NEVADA GAMING COMMISSION REGULATION 5.011

- 46. The BOARD realleges and incorporates the above paragraphs by reference as though set forth in full herein.
- 47. On or about March 25, 2021, The Virgin Hotels Las Vegas official Twitter account (@VirginHotelsLV) posted a photograph showing Mario Lopez without a face covering throwing dice at a craps table at RESPONDENT while surrounded by a crowd of people. Mr. Lopez was not in possession of food or drink, was not actively smoking, and was not engaged in any other activity which would authorize the removal of face coverings.
- 48. Review of surveillance footage showed that Mr. Lopez entered the craps pit without a face covering and did not put on a face covering at least until he left RESPONDENT approximately 10 minutes later.
- 49. Surveillance footage further showed a large crowd begin to form next to the craps table as Mr. Lopez, without a face covering, began taking pictures with other patrons in violation of social distancing requirements.
- 50. The Virgin Hotels Las Vegas official Twitter account (@VirginHotelsLV) removed the posted photograph of Mr. Lopez prior to the filing of this complaint.
- 51. RESPONDENT failed to comply with Governor Sisolak's May 7, 2020 Directive 018, May 28, 2020 Directive 021, June 24, 2020 Directive 024, November 23, 2020 Directive 035, and/or March 12, 2021 Directive 041 and/or the BOARD'S Health and Safety

 $_{28} \|_{..}$

Policies for Resumption of Gaming Operations for Nonrestricted Licensees, which constitutes a violation of Nevada Gaming Commission Regulations 5.011, 5.011(a), 5.011(h), and/or 5.011(k).

52. The failure to comply with Nevada Gaming Commission Regulations 5.011, 5.011(a), 5.011(h), and/or 5.011(k) is an unsuitable method of operation and provides grounds for disciplinary action against RESPONDENT. See Nev. Gaming Comm'n Reg. 5.010(2) and 5.030.

COUNT V

VIOLATION OF NEVADA GAMING COMMISSION REGULATION 5.011

- 53. The BOARD realleges and incorporates the above paragraphs by reference as though set forth in full herein.
- 54. On or about March 25, 2021, The Virgin Hotels Las Vegas official Twitter account (@VirginHotelsLV) posted two photographs, in addition to the photograph described in Count IV of this complaint, showing patrons of RESPONDENT who were not wearing face coverings on RESPONDENT's casino floor.
- 55. The first of the posted photographs showed one female patron playing a slot machine who was not wearing a face covering next to a male patron who was not wearing a face covering. These two patrons were also in the photograph described in Count I of this complaint. Neither of these patrons were in possession of food or drink, were actively smoking, or were engaged in any other activity which would authorize the removal of face coverings.
- 56. The second of the posted photographs showed a female patron who was not wearing a face covering blowing on a pair of dice at a craps table located on RESPONDENT's casino floor. There appeared to be dealers present at the craps table in this photograph. The patron was not in possession of food or drink, was not actively smoking, and was not engaged in any other activity which would authorize the removal of face coverings.

57. The Virgin Hotels Las Vegas official Twitter account (@VirginHotelsLV) removed both of these posted photographs prior to the filing of this complaint.

58. RESPONDENT failed to comply with Governor Sisolak's May 7, 2020 Directive 018, May 28, 2020 Directive 021, June 24, 2020 Directive 024, November 23, 2020 Directive 035, and/or March 12, 2021 Directive 041 and/or the BOARD'S Health and Safety Policies for Resumption of Gaming Operations for Nonrestricted Licensees, which constitutes a violation of Nevada Gaming Commission Regulations 5.011, 5.011(a), 5.011(b), and/or 5.011(k).

59. The failure to comply with Nevada Gaming Commission Regulations 5.011, 5.011(a), 5.011(h), and/or 5.011(k) is an unsuitable method of operation and provides grounds for disciplinary action against RESPONDENT. See Nev. Gaming Comm'n Reg. 5.010(2) and 5.030.

PRAYER FOR RELIEF

WHEREFORE, based upon the allegations contained herein, which constitute reasonable cause for disciplinary action against RESPONDENT, pursuant to NRS 463.310 and/or NGC Regulations 5.010, 5.011, and/or 5.030, the Board prays for relief as follows:

- 1. That the Commission serve a copy of this Complaint on RESPONDENT pursuant to NRS 463.312(2);
- 2. That the Commission fine RESPONDENT a monetary sum pursuant to the parameters defined at NRS 463.310(4) for each separate violation of the provisions of the Nevada Gaming Control Act or the Regulations of the Commission;
- 3. That the Commission take action against RESPONDENT'S licenses pursuant to the parameters defined in NRS 463.310(4); and

24 | · · · · · 25 | · · · ·

26 ||

27 ||

1	4. For such other and further relief as the Commission may deem just and	
2	proper.	
3	DATED this 26th day of May	, 2021.
4		NEVADA GAMING CONTROL BOARD
5		A. Briv Fiber
6		J. BRIN GIBSON, Chairman
7		Pllip Gliter
8		PHILIP KATSAROS, Member
9		Distinie 3Vattinas
10		BRITTNIE WATKINS, Member
11		
12	Submitted by:	
13	AARON D. FORD Attorney General	
14	// M;//	
15	By: JOHN S. MICHELA	
16	Senior Deputy Attorney General	
17	Gaming Division (775) 687-2118	
18		
19		
20		
21		
22		
23		
24		
25		
$\begin{bmatrix} 26 \\ 27 \end{bmatrix}$		
$\begin{bmatrix} 27 \\ 28 \end{bmatrix}$		
40		