

NGC-17 Error Notices

Error Message	Resolution
Location ID not found in the data base	Your location number was issued after the software was created. Download the <i>Current Location file</i> under the NGC-17 link from our website. Unzip the 2 files and place them in the <i>gcbfilings</i> folder on your computer's C drive.
Could not sync with GCB mainframe	Phone # was not working, in Las Vegas try different # 486-2763, 486-2764, or in Carson City try # 684-8185
Unable to load MCW32.DLL result comtools library not loading	A communication file is missing. Download the <i>communication file</i> under the NGC-17 link from our website and place this file in the Windows/System folder on your computer.
Error Code 4	Incorrect login name used in <i>communication setup</i>
Comport 5 or Unknown modem error -52	System only works with com1 and com2, check <i>communication port #</i> in <i>communication setup</i>
User Authorization Failure	Wrong password
Busy Code – 7	Foxpro could not find computer's modem, <i>communication port #</i> not entered correctly in <i>communication setup</i> or computer is on a network, or your modem is being used for something else, i.e. on-line w/AOL or fax
Unknown modem error -1	System not finding modem, check <i>communication port #</i>
Detail Band too large to fit on page	Need new print driver, or try different printer. Or transmit to GCB and we will fax copy back
Bad Transmission – Form History File	User used EDI DOS username and password instead of NGC-17
No carrier code error code 3	9 included in phone number, but 9 is not needed to dial out. Remove "9" Or phone number is incorrect

NGC-17 Download Instructions

NOTE: Transmitting the filing to us requires that the software be installed on a computer with a dial-up modem. You cannot transmit using a cable or DSL line. If you do not have a modem, put your filing on a diskette and mail it to us.

Go to our website at www.gaming.nv.gov and click on the Agency Forms and Applications link. Click the download link for the *NGC-17 Standard Financial Statement Filing Software and Documentation*.

Click on the Download link for *the Standard Financial Statement Software* and download the zip file *ngc17web.exe*. **Make sure you know which folder the zip file is being downloaded to.**

Once you have downloaded the zip file *ngc17web.exe*, find the file on your computer and double click it. The WinZip Self-Extractor will pop up. Unzip the file and **note which folder the files are being unzipped to (this is noted in the WinZip Self-Extractor dialog box)**. 9 files will be unzipped into the chosen destination folder.

Go to the 9 files and find the file *setup.exe* which looks like a *computer with a blue monitor screen*, the size is 73kb. Double click *setup.exe* and follow the setup instructions.

To open program after set up is complete:

Find the folder *gcbfilings* on your C drive. *This folder is created during the set up process.*

Double click on the *sf* application (*file looks like a fox*) located in the *gcbfilings* folder. You may want to create a shortcut and place it on your desktop

Other Info

Username GCBFILER Password (same as last year)